

seriun[®]


Est. **2003**

 **30x tech ninjas**

Leading Managed Service Provider delivering IT support services, cyber security solutions, Microsoft Dynamics, telecoms, connectivity and custom software development.



We are passionate about engaging and empowering our people to help you deliver **service excellence** to your own customers.

 We recently moved all our managed services over to Seriun. As our business has grown, we needed to work with an organisation that could handle more complex data security, as well as house all our processes and systems in one place. Omar managed the project and was an absolute dream! He was incredibly proactive with most requests being resolved within an hour. Huge thanks to Omar, and the wider Seriun team, for the help and support they have given us.

Jonathan Finch | Sales Director, Sales Geek

Service excellence

It's our mission to provide a constant impeccable service to our customers, that's why we developed our SLA's to the highest possible standard.


Building on from this we created our XLA (eXperience Level Agreement) which is centred around delivering added value to our customers. We explore our clients journeys and understand where they want to go and shape our solutions to deliver exact match solutions.

 We want to be an integral part of our customers' businesses. Working closely with them and their key suppliers we will streamline their business operations, through cost-effective and high-value IT and communications solutions.

Justin Sherwood
Managing Director, Seriun

Being centrally based in the UK with the M65 on our doorstep, means we have an excellent location with good network links to access our customers the length and breadth of the country. Although approx 95% of the work we do is done remotely - enabling our high level SLAs.

Lancashire


Barrowford HQ

Manchester


City centre office

Established partnerships with world-class service providers allow us to deliver fully managed solutions with of best-of-breed products and services.



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